

ENISA Activities

*Industry Seminar Information Security
ISO/IEC JTC SC27*

10th October 2008, Limassol, Cyprus

Dr. D. Ikonomou

Dr. L. Marinos

Overview of Content

- Work on Risk Management
- Awareness raising
- Resilience (Dr. Ikonomou)



Risk Management (1)

RM in Businesses



- ★ In 2007: An approach for RM in SMEs
- ★ In 2007-2008: Working Group on Risk Management
- ★ In 2007-2008: Integration of RM with operational processes and Corporate Governance
- ★ In 2008: Pilots of the RM approach with multipliers (Univ. of Bologna - IT, IAAITC- UK, GMV - SP)
- ★ In 2008: Overview of existing models in Business Continuity (IT-Contingency)
- ★ In 2008: Overview of existing methods/tools in Business Continuity (IT-Contingency)
- ★ In 2008-2009 (yet to start): Business Continuity approach for SMEs

Risk Management (2)

Emerging and Future Risks

- ★ In 2006: Road mapping to identify sequence of tasks
- ★ In 2006: Identification of Information collection and dissemination process
- ★ In 2007: Requirements for identification of Emerging and Future Risks (Methods)
- ★ In 2007-2008 : EFR workflow
- ★ In 2008: Establishment of Stakeholder Forum
- ★ In 2008: Specification of the workflow
- ★ In 2008: Test scenario to validate EFR workflow
- ★ In 2008: First prototype of the EFR



http://www.enisa.europa.eu/rmra/er_home.html

What's next?

ENISA WP2009

- Perform further and more extensive validation tests of the life cycle (proof of concept cont.)
 - Establishment of the Stakeholder Forum
 - Brokerage of achieved results
-
- Maintain the EFR lifecycle according to feedback received

2008 Publications of ENISA's AR section and AR Community members

- ★ Obtaining support and funding from senior management for awareness raising initiatives
- ★ Secure printing (*based on controls from standards COBIT and ISO 27001*)
- ★ Secure USB flash drives
- ★ Key facts and figures about the Awareness Raising Community and its members (*electronic booklet*)

Latest publications - October 2008

- ★ **Children on virtual worlds - *What parents should know***
giving recommendations to parents and guardians whose children participate in online virtual worlds.
- ★ **Social Engineering: *Exploiting the Weakest Links***

Resilience



The ability of a system to provide & maintain an **acceptable level of service** in face of faults (***unintentional, intentional, or naturally caused***) affecting normal operation.

- ★ The main aim of resilience is for faults **to be invisible to users**;
- ★ A resilient network must guarantee protection and / or restoration schemes;
- ★ Real-time applications demand that resilient end-to-end services be extended across the network;
- ★ The classification of a networks resilience has to be given from the **availability and performance perspective**;

Risks to resilience

- ★ Flash crowd events
- ★ Cyber attacks
- ★ Outages to other services affecting the network
- ★ Natural disasters
- ★ System/Logical failings



Risk Mitigation

- ★ Network resilience is an issue of **risk management.**
 - ★ Mitigation of identified risks involves technical measures such as:
 - ★ Resilient design;
 - ★ Resilient transmission media;
 - ★ Resilient equipment;
- ...and Technologies which might improve Resilience:
- ★ **MPLS**
 - ★ **IPv6**
 - ★ **DNSSEC**
 - ★ **S-BGP**
 - ★ **Other ?**



Selected Technologies

★ MPLS

- ★ OSI Layer 2.5 technology.
- ★ Used by operators in IP backbones, replacing Frame Relay and ATM.

★ IPv6

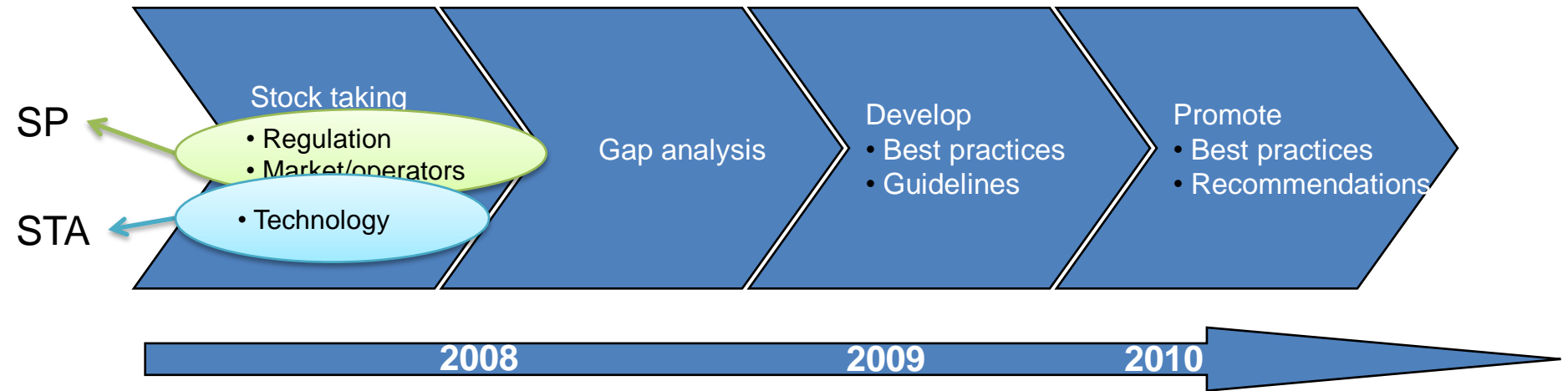
- ★ OSI Layer 3 technology replacing IPv4.
- ★ Action Plan for the deployment of Internet Protocol version 6 (IPv6) in Europe.

★ DNSSEC

- ★ A technology improving the security of Domain Resolution Service.

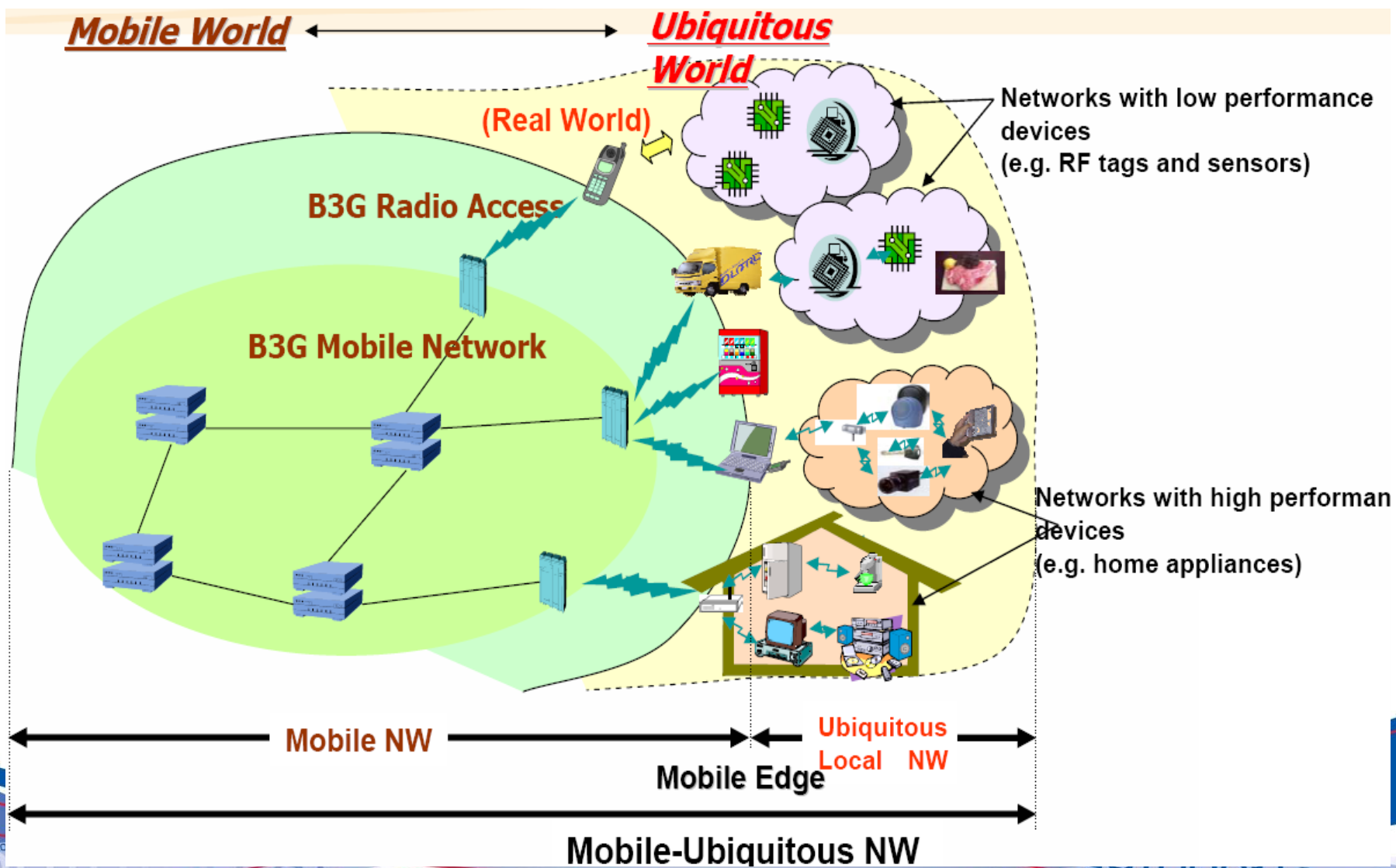
MTP1 - Improving Resilience in European e-Communication networks

Collectively evaluate and improve resilience in European e-Communication networks



By 2010, the Commission and at least 50% of the Member States have made use of ENISA recommendations in their policy making process

WP2009 - Future Networking Trends



An in-depth look on the ENISA activities on resilience...



Workshop on “Improving Resilience in European e-Communication Networks”, Brussels, 12-13 November 2008
<http://www.enisa.europa.eu/sta/workshop2008>

- ★ Two days workshop, where:
 - ★ the findings of the stock taking activities carried out during 2008 will be presented;
 - ★ including the possible directions in terms of recommendations that the Agency will follow in the course of next year;
- ★ For further information:

<http://www.enisa.europa.eu/sta/workshop2008>

Where to find..

- ★ RM Web site:
http://www.enisa.europa.eu/rmra/rm_home.html
- ★ Emerging Risks:
http://www.enisa.europa.eu/rmra/er_home.html
- ★ Awareness Raising:
http://www.enisa.europa.eu/pages/05_01.htm
- ★ Resilience:
<http://www.enisa.europa.eu/pages/resilience.htm>
<http://www.enisa.europa.eu/sta/>

Thank you for your attention!



demosthenes.ikonomou@enisa.europa.eu

louis.marinos@enisa.europa.eu

ENISA Website: www.enisa.europa.eu

<http://www.enisa.europa.eu/sta/>