

DATA PRIVACY NOTICE

ENISA TRUST SERVICES AND eID FORUM // CA DAY 2024

ENISA Trust Services Forum and eID Forum and the CA-Day are two consecutive events organised by the European Union Agency for Cybersecurity (ENISA) and D-TRUST (a company of the Bundesdruckerei group) respectively that will take place online on the 25th and 26th of September 2024. The Forum will be streamed online via ENISA's online teleconference platform MS Teams.

ENISA processes your personal data in accordance with the Regulation (EU) 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data¹. The legal basis for the processing operation is article 5(1)(a) of Regulation (EU) 2018/1725, on the basis of Regulation (EU) 2019/881 (Cybersecurity Act), especially the provisions establishing the tasks of ENISA.

D-TRUST processes personal data in accordance with the new Federal Data Protection Act (Bundesdatenschutzgesetz, BDSG, and the EU Regulation 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data⁴. The legal basis for the processing of data are Articles 6(a) and 6(b) of EU Regulation 2016/679.

The joint data controllers of the processing operation are: ENISA (Policy Development and Implementation Unit, Market Certification and Standardisation Unit and D-Trust).

The purpose of the processing of personal data is to organise both events as a hybrid event, register the event's participants through ENISA's website, provide registered participants' access to the physical venue as well as the virtual sessions through the teleconference platform, and communicate with the registered participants within the scope of both events.

The data processors are:

- Billbomatica SA and Syslab GmbH, provider of ENISA website services, under a contract with ENISA
- Microsoft Ireland operations Ltd that provides the Microsoft Teams platform via an Interinstitutional Licensing Agreement (ILA) with the European Commission (to which ENISA is also a party).

The following personal data are collected:

- Contact data: first name, last name, organization, email address.
- Participation data: Type of participation to the conference (online, physical)
- Meeting Content such as: audio and video, chat, possible shared files etc.
- Service Generated Data such as: Call quality data, technical and connection data

¹ Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002.

- Technical Support Data such as: text, sound, video, image files, or software, that are provided to Microsoft by, or on behalf of, ENISA through an engagement with Microsoft to obtain Professional Services or Support
- Data processed by sli.do s. r. o. during the event, such as (poll and Q&A participation).

Note: The events will not be audio/video recorded. Audio/video will only be activated for the event organisers and the presenters/panellists (video is optional). Participants will only be able to send chat messages and questions to the event organisers and presenters/panellists.

The retention periods for the personal data are as follows: the participants' contact data will be kept by ENISA for a maximum period of 6 months after the end of the events, unless the participants have provided their consent upon registration for further processing by ENISA (in order for the participants to get informed about future ENISA activities and events). In the latter case, ENISA will keep the contact data until the participants withdraw their consent². Personal data will be deleted after the end of the retention periods.

Access to your data is granted only to designated ENISA staff, who are involved in the organisation of the event, as well as designated staff of ENISA's partner D-Trust and web Billbomatica SA and Syslab GmbH. Access to the personal data may be provided to EU bodies charged with monitoring or inspection tasks in application of national or EU law (e.g. internal audits, European Anti-fraud Office – OLAF). ENISA staff responsible for the service (e.g., IT system administrators) may have access to personal data such as participant information, meeting information for system operation and maintenance, troubleshooting or investigation of security incidents, Microsoft for delivering the service³ and MS Teams service processors⁴.

Transfers of Personal Data outside the EU/EEA is not foreseen as data are stored and further processed within Microsoft data centers exclusively in EU under the Microsoft data boundary program. Any transfer of personal data outside the EU/EEA shall be performed in line with the ILA (between the European Commission and Microsoft) and in compliance with Chapter V EUDPR. Microsoft has been certified under the [EU US Data Privacy Framework](#).

User MS Teams **channel data is stored** for a period of maximum 2 months and then they are deleted. One-to-one MS Teams user chat messages are stored for a maximum of 1 day and then they are deleted. Service-generated data are stored for up to 180 days from collection.

You have the right of access to your personal data and to relevant information concerning how we use it. You have the right to rectify your personal data. Under certain conditions, you have the right to ask that we delete your personal data or restrict its use. You have the right to object to our processing of your personal data, on grounds relating to your particular situation, at any time. We will consider your request, take a decision and communicate it to you. If you have any queries concerning the processing of your personal data, you may address them to ENISA at eID@enisa.europa.eu.

You have the **right of recourse** at any time to the ENISA DPO at dataprotection@enisa.europa.eu and to the European Data Protection Supervisor at <https://edps.europa.eu>.

² ENISA will provide additional information on further processing directly to those participants that give their consent.

³ <https://learn.microsoft.com/en-us/microsoftteams/teams-privacy>

⁴ <https://www.microsoft.com/en-us/trust-center/privacy/data-access>