

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:154878-2011:TEXT:EN:HTML>

**GR-Heraklion: good practice for CERTs in addressing NIS aspects of cybercrime**

**2011/S 95-154878**

**CONTRACT AWARD NOTICE**

**Services**

**SECTION I: CONTRACTING AUTHORITY**

**I.1) NAME, ADDRESSES AND CONTACT POINT(S)**

European Network and Information Security Agency  
PO Box 1309  
Attn: Procurement Officer  
710 01 Heraklion  
GREECE  
Tel. +30 2810391280  
E-mail: [procurement@enisa.europa.eu](mailto:procurement@enisa.europa.eu)  
Fax +30 2810391410

**Internet address(es)**

General address of the contracting authority <http://www.enisa.europa.eu>

**I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES**

European institution/agency or international organisation  
The contracting authority is purchasing on behalf of other contracting authorities No

**SECTION II: OBJECT OF THE CONTRACT**

**II.1) DESCRIPTION**

**II.1.1) Title attributed to the contract**

Good practice for CERTs in addressing NIS aspects of cybercrime.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services  
Service category: No 8  
Main place of performance mainly at contractor's own premises.  
NUTS code GR431

**II.1.3) The notice involves**

**II.1.4) Short description of the contract or purchase(s)**

With this tender ENISA aims at procuring services in order to:  
— do a stocktaking of the good practices, activities and protocols developed by mature CERTs and law enforcement authorities in addressing NIS aspects of cybercrime,  
— analyse areas and activities; at least roles and responsibilities, workflows and cooperation with other key players in support of both CERTs and law enforcement in their fight against cybercrime,  
— assemble a comprehensive set of good practices for CERTs in addressing NIS aspects of cybercrime. This good practice collection on the organisational and operational aspects of addressing NIS aspects of cyber crime for CERTs is envisaged by ENISA in order to enhance the operational capabilities of such incident response

teams, to motivate broader cooperation among the teams and with other parties (such as law enforcement), and to help with trust building.

II.1.5) **Common procurement vocabulary (CPV)**

73000000

II.1.6) **Contract covered by the Government Procurement Agreement (GPA)**

No

II.2) **TOTAL FINAL VALUE OF CONTRACT(S)**

II.2.1) **Total final value of contract(s)**

Value 80 000 EUR

Excluding VAT

**SECTION IV: PROCEDURE**

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure**

Open

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Qualitative score. Weighting 70

2. Financial offer. Weighting 30

IV.2.2) **An electronic auction has been used**

No

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the contracting authority**

ENISA P/02/11/TCD.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2011/S 21-032777](#) of 1.2.2011

**SECTION V: AWARD OF CONTRACT**

CONTRACT NO: 1

TITLE Good practice for CERTs in addressing NIS aspects of cybercrime

V.1) **Date of contract award decision:**

24.3.2011

V.2) **NUMBER OF OFFERS RECEIVED:**

6

V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR IN FAVOUR OF WHOM A CONTRACT AWARD DECISION HAS BEEN TAKEN**

Inteco

avenida José Aguado, 41

24005 León

SPAIN

V.4) **INFORMATION ON VALUE OF CONTRACT**

Initial estimated total value of the contract

Value 90 000 EUR

Excluding VAT

Total final value of the contract

Value 80 000 EUR

Excluding VAT

V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED**

No

**SECTION VI: COMPLEMENTARY INFORMATION**

VI.1) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS**

No

VI.2) **ADDITIONAL INFORMATION**

VI.3) **PROCEDURES FOR APPEAL**

VI.3.1) **Body responsible for appeal procedures**

General Court of the European Union

rue du Fort Niedergrünwald

2925 Luxembourg

LUXEMBOURG

E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)

Tel. +352 4303-1

**Body responsible for mediation procedures**

The European Ombudsman

1 avenue du Président Robert Schuman, PO Box 403

67001 Strasbourg

FRANCE

E-mail: [euro-ombudsman@europarl.europa.eu](mailto:euro-ombudsman@europarl.europa.eu)

Tel. +33 388172313

VI.3.2) **Lodging of appeals**

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

VI.4) **DATE OF DISPATCH OF THIS NOTICE:**

6.5.2011