

# DATA PROTECTION NOTICE

## Engineering Data Protection in the wake of AI ENISA Webinar – April 10<sup>th</sup>, 2025

**Your personal data** shall be processed in accordance with Regulation (EU) 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data<sup>1</sup>.

**The legal basis** for the processing operation for ENISA is article 5(1)(a) of Regulation (EU) 2018/1725, on the basis of Regulation (EU) No 2019/881<sup>2</sup>, in particular the provisions establishing the tasks of ENISA.

**The purpose** of this processing operation is to facilitate the organisation of the webinar, register interested participants, include them in the participants list, allow the follow up of the webinar, including feedback collection and specific communication activities.

*This processing operation relates to Record Record No 28 - Events Organization, available under [ENISA's register of data processing activities](#).*

**The data controller** of the processing operation is ENISA, Market, Technology & Product Security Unit (MTPS).

**The data processors** of the processing operation are:

- Microsoft Azure providing cloud hosting services for ENISA website under a framework contract with the European Commission (Cloud II) to which ENISA is a party.
- Bilbomatica S.A (<https://www.bilbomatica.es/>) and its subcontractor Syslab GmbH (<https://www.syslab.com>) providing web development and web hosting maintenance services under a contract with ENISA.
- Microsoft Ireland operations Ltd that provides the Microsoft Teams platform via an Interinstitutional Licensing Agreement (ILA) with the European Commission (to which ENISA is a party).

**The following personal data are processed:**

- Contact data: first name, last name, e-mail address.
- Data related to MS Teams teleconference platform:
  - User Data such as account info, email address, profile picture etc.;
  - Meeting Content such as: audio and video, chat, possible shared files etc.;
  - Service Generated Data such as: Call quality data, technical and connection data;
  - Technical Support Data such as: text, sound, video, image files, or software, that are

<sup>1</sup> Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002.

<sup>2</sup> Regulation (EU) 2019/881 of the European Parliament and of the Council of 17 April 2019 on ENISA (the European Union Agency for Cybersecurity) and on information and communications technology cybersecurity certification and repealing Regulation (EU) No 526/2013 (Cybersecurity Act)

- provided to Microsoft by, or on behalf of, ENISA through an engagement with Microsoft to obtain Professional Services or Support and
- Technical Support Data such as: text, sound, video, image files, or software, that are provided to Microsoft by, or on behalf of, ENISA through an engagement with Microsoft to obtain Professional Services or Support.

**The retention periods** are as follows:

- **The final participants list** (name, surname, organisation) will be kept for a maximum period of 5 years after the end of the event for auditing purposes.
- **Your contact data** will be kept for a maximum period of one month after the end of the webinar for communication/follow-up.
- User MS Teams **channel data is stored** for a period of maximum 2 months and then they are deleted. One-to-one MS Teams user chat messages are stored for a maximum of 1 day and then they are deleted. Service-generated data are stored for up to 180 days from collection.

**Access to your data** is granted only to ENISA staff involved in the organisation of the webinar, ENISA staff responsible for the service (e.g., IT system administrators) may have access to personal data such as participant information, meeting information for system operation and maintenance, troubleshooting or investigation of security incidents, Microsoft for delivering the service<sup>3</sup> and MS Teams service processors<sup>4</sup> and bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).

**Transfers of Personal Data outside the EU/EEA** is not foreseen.

Data are stored and further processed within Microsoft data centers exclusively in EU under the Microsoft data boundary program. Any transfer of personal data outside the EU/EEA shall be performed in line with the ILA (between the European Commission and Microsoft) and in compliance with Chapter V EUDPR. Microsoft has been certified under the [EU US Data Privacy Framework](#).

**You have the right** of access to your personal data and to relevant information concerning how we use it. You have the right to rectify your personal data. Under certain conditions, you have the right to ask that we delete your personal data or restrict its use. You have the right to object to our processing of your personal data, on grounds relating to your particular situation, at any time. We will consider your request, take a decision and communicate it to you. If you have any queries concerning the processing of your personal data, you may address them to ENISA at [isdp@enisa.europa.eu](mailto:isdp@enisa.europa.eu).

**You have the right** of recourse at any time to the ENISA DPO at [dataprotection@enisa.europa.eu](mailto:dataprotection@enisa.europa.eu) and to the European Data Protection Supervisor at <https://edps.europa.eu>.

<sup>3</sup> <https://learn.microsoft.com/en-us/microsoftteams/teams-privacy>

<sup>4</sup> <https://www.microsoft.com/en-us/trust-center/privacy/data-access>