

RECORD NO: 52

EU-CYCLONE SECRETARIAT

Record 51 of processing operation “EU-CyCLONe Secretariat”

Date of last update	28/03/25
Name and contact details of controller	ENISA, Operational Cooperation Unit, EU-CyCLONe Network Secretariat, cyclone [at] enisa.europa.eu
Name and contact details of DPO	dataprotection [at] enisa.europa.eu
Name and contact details of Joint Controller	N/A Note that EU-login (ECAS account), used for identification/authentication to the platform, is provided by European Commission (DIGIT) directly (who acts as data controller to this end). Contact: DIGIT-CIRCABC-SUPPORT [at] ec.europa.eu For further information, see: https://ec.europa.eu/dpo-register/detail/DPR-EC-03187
Name and contact details of processor	<ul style="list-style-type: none"> • Microsoft Azure providing cloud hosting services under a framework contract with the European Commission (Cloud II) to which ENISA is a party, hosting the Cyclone portal and Mattermost collaboration platform • Bilbomatica S.A (https://www.bilbomatica.es/) and its subcontractor Syslab GmbH (https://www.syslab.com) providing web development and web hosting maintenance services under a contract with ENISA for CYCLONE portal and Mattermost deployment. • L-Soft: mailing list provider listserv (www.lsoft.com), based in Sweden (under a contract with ENISA), as described under Record No 73 - Mailing List available under: https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities • Simple Email Service of Amazon Web Services (Amazon SES) under a framework contract with the European Commission (Cloud II) to which ENISA is a party • Web Conferencing tools, as described under Record No 26 – Web Conferencing available under: https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities • Meetings Organization, as described under Record No 28 – Events Organization available under: https://www.enisa.europa.eu/about-enisa/data-protection/register_data_processing_activities
Purpose of the processing	The purpose of this processing operation is to facilitate ENISA's role as EU-CyCLONe secretariat, management of the EU-CyCLONe platform (management of contact points and communication, meetings organisation, sharing of documents, maintenance of mailing lists, etc.), pursuant to article 16 of Directive (EU) 2022/2555.
Description of data subjects	EU-CyCLONe appointed members and observers, EU-CyCLONe platform users, including ENISA appointed staff members.
Description of data categories	<p>The following personal data are collected for all users of the platform:</p> <ul style="list-style-type: none"> • Administrative data on EU-CyCLONe network members: first name, surname, organisation, position held, address, email, telephone number, picture (optional). • Platform logging and monitoring data: IP address and last user login.



<ul style="list-style-type: none"> Personal data that might be included during the exchange of data among EU-CyCLONe network members 	
Time limits (for the erasure of data)	Personal data are retained for as long as an individual is appointed member of the EU-CyCLONe network by his or her Member State. Regarding exchange of data among EU-CyCLONe network members, personal data are retained for the period that is deemed necessary to act upon this data.
Data recipients	<p>Designated ENISA staff and appointed members and observers of the EU-CyCLONe network members. Designated staff of ENISA contractors providing support and maintenance.</p> <p>The data may also be available to EU bodies charged with monitoring or inspection tasks in application of EU law (e.g. internal audits, European Anti-fraud Office – OLAF).</p>
Transfers to third countries	No transfers outside EU/EEA are foreseen
Security measures - General description	<p>Application level: Support contract with external contractor for patching, updating and monitoring.</p> <p>Infrastructure (up to OS level): Security measures performed by ENISA IT Staff as per ENISA IT policies.</p>
Privacy statement	A data protection statement is available to the EU-CyCLONe tools users

