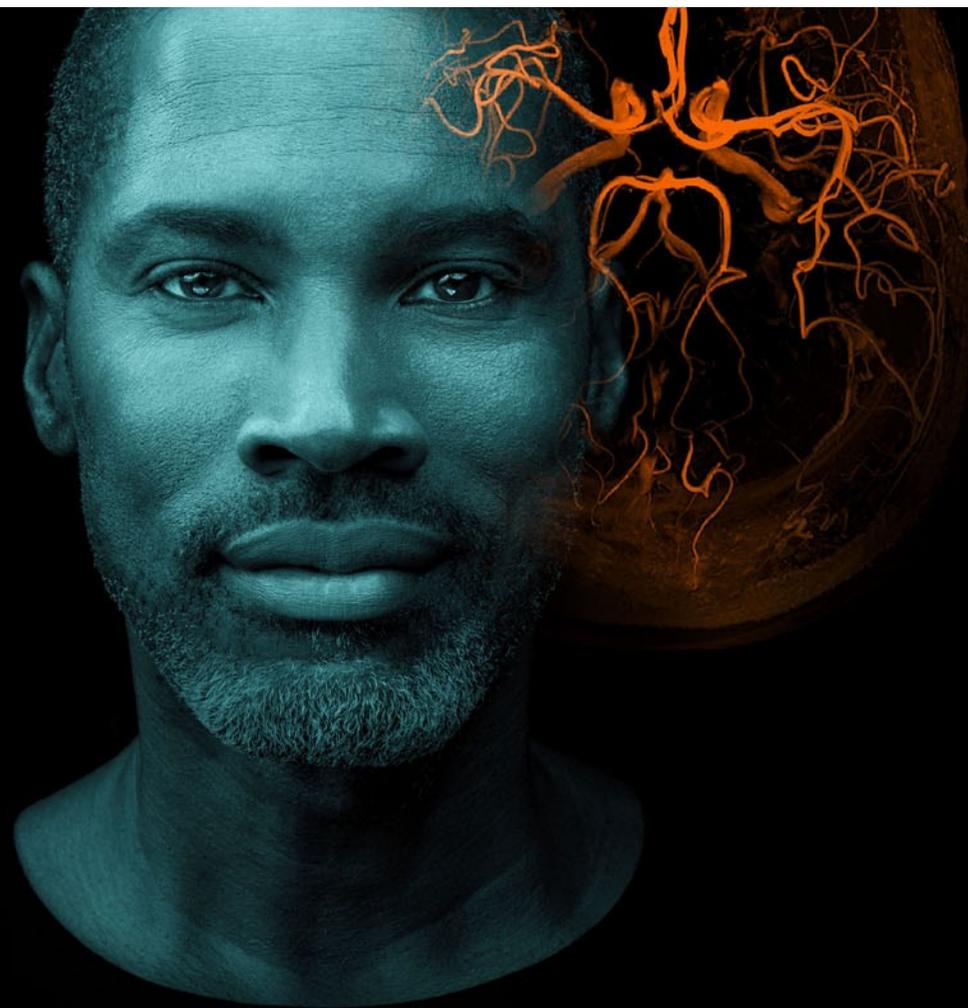
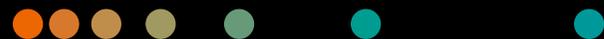


Prescribing more CyberHealth

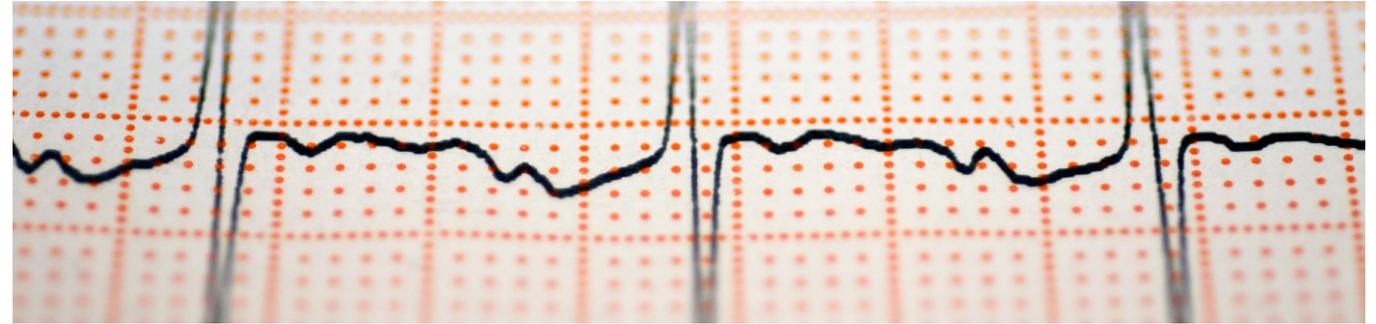
Carlos Arglebe

Corporate Cybersecurity Officer

October 2022



need
What do we have to do?
want



ISO 13485

Healthcare has a long tradition with regulations and standards.

ISO 27001

21 CFR 820

IVDR

MDR

GDPR

NIS 2.0

CRA

...

Cyber is complex and touches many specialties domains. Cybersecurity requires **integration and collaboration** across organizations.

Increasing regulations put more focus on Cyber with more requirements and impact (financial & reputational)

Cybersecurity is the new kid on the block enabling safety, privacy and the provision of healthcare

Data in healthcare has a huge impact ...

... due to the implications, if either safety or privacy were breached

1010
1010



Safety

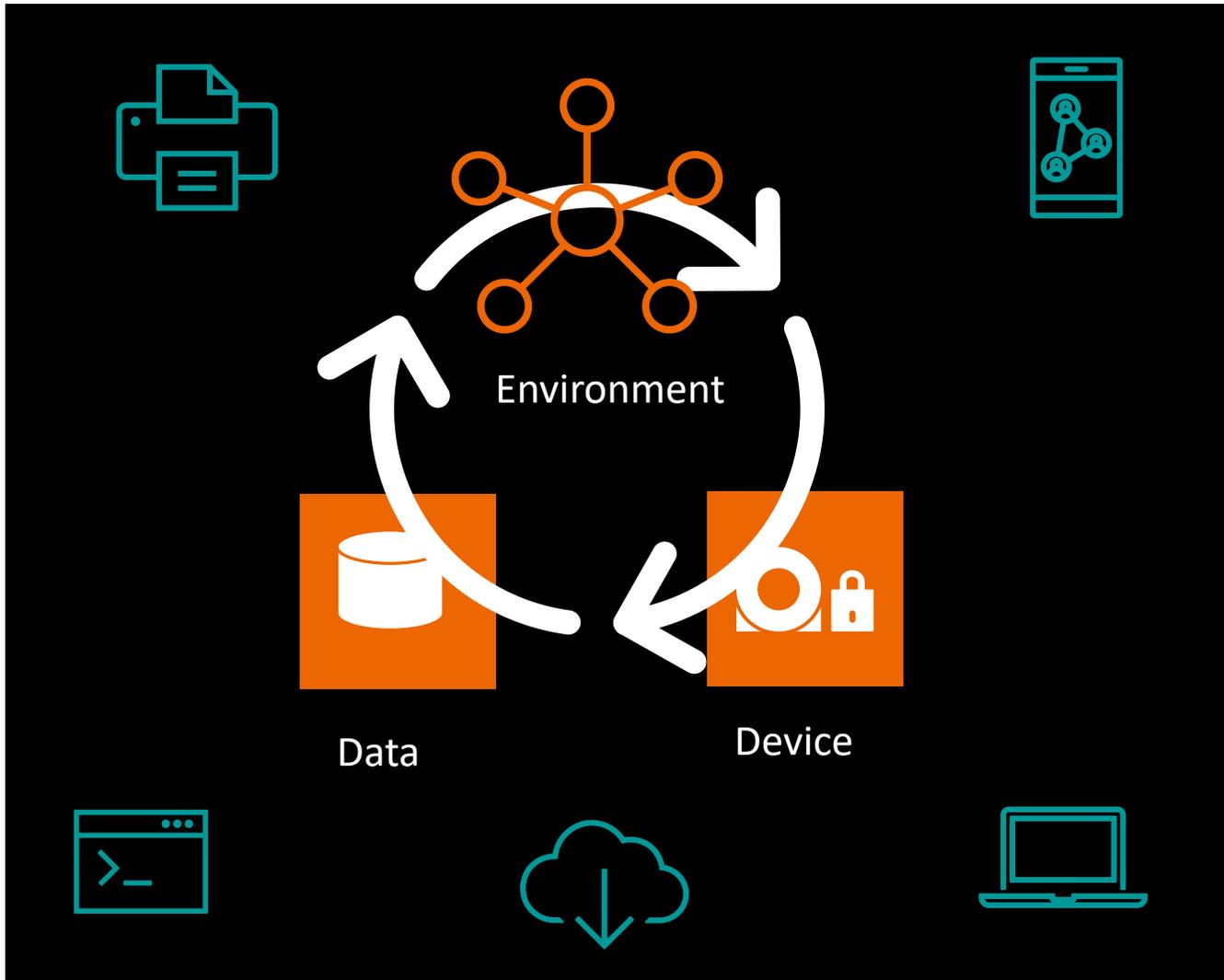


Privacy

Security



protects binary data which enables patients health data to stay secure



Medical device lifecycle
5-15 years

Operating Systems
5 years mainstream +
5 years extended support

Software components
<5 years

We need to move beyond a **device** centric protection and follow the **data** across the **environment(s)**

Confidentiality

Integrity

Availability

- ✓ Compliant medical devices
- ✓ Controlled changes
- ✓ Timely updates
- ✓ Secured IT environment
- ✓ Protected Information

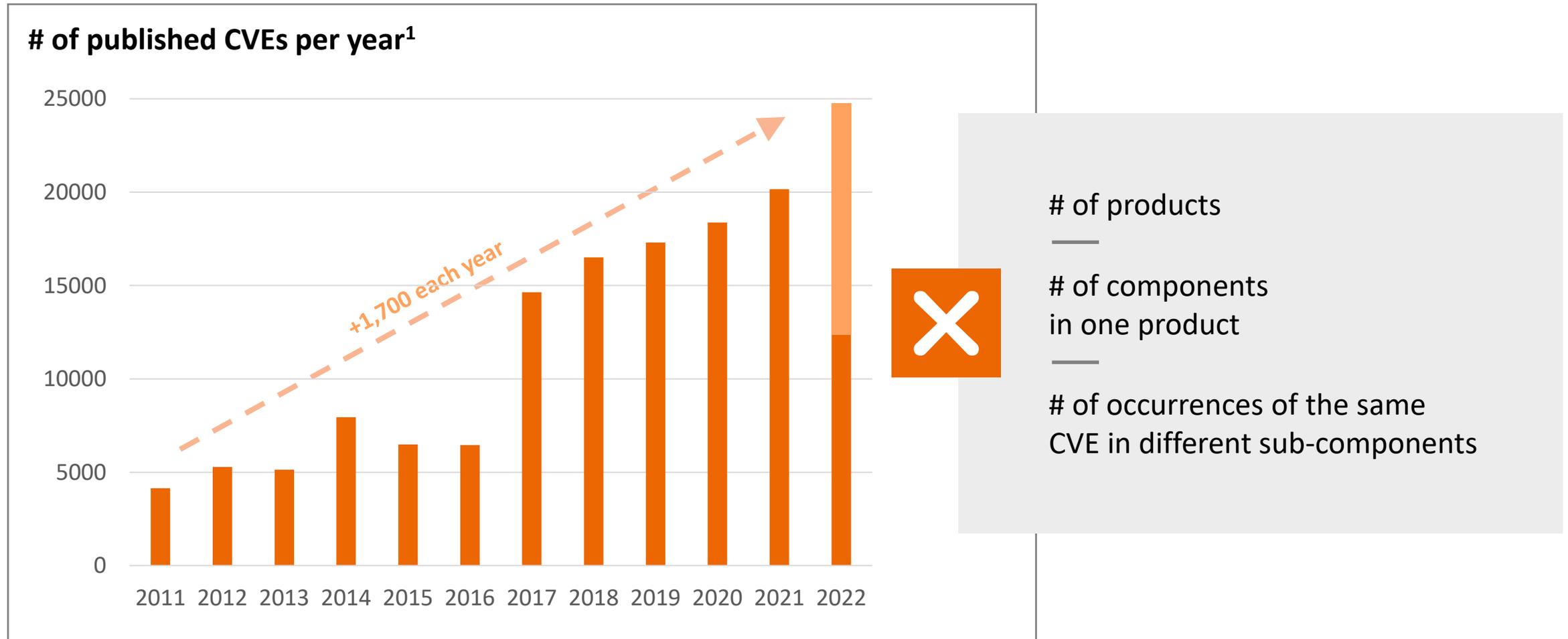


Labeling
Training
Certification
Incident Reporting

...

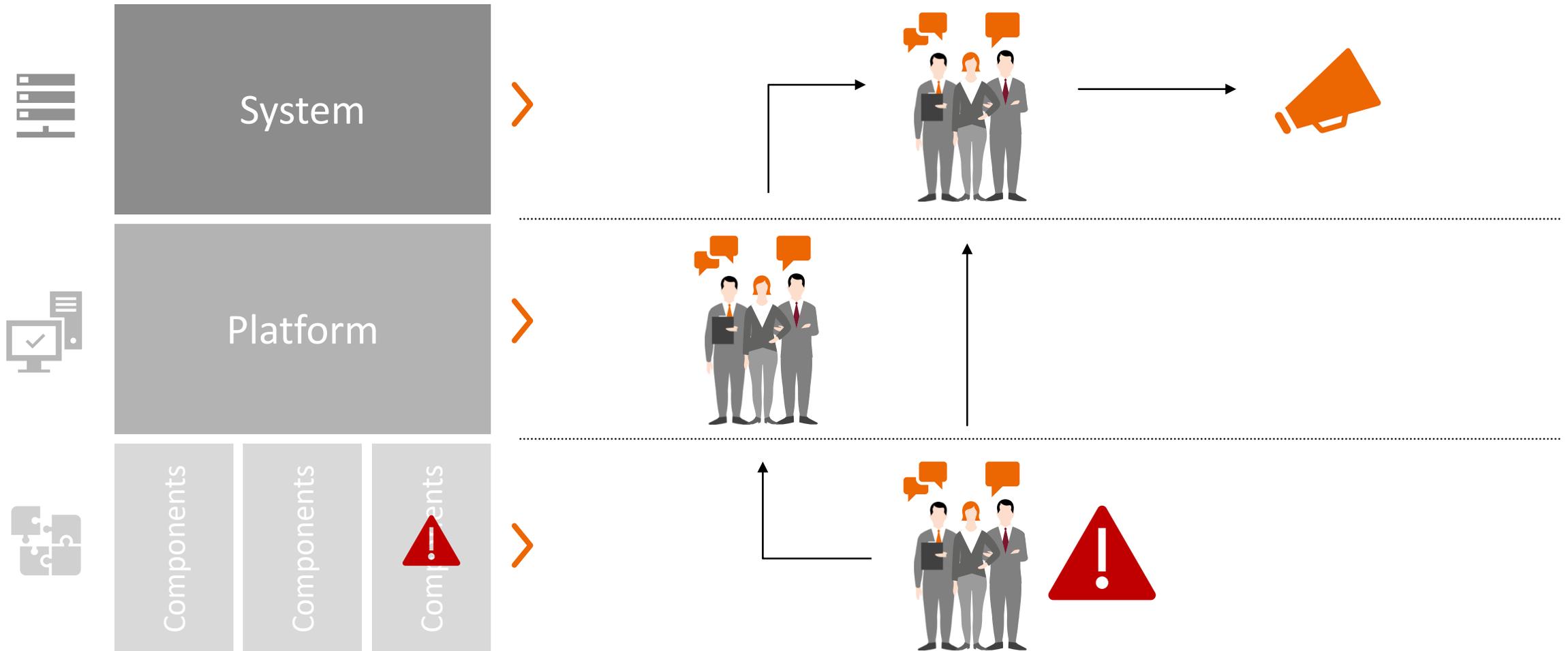


Factors influencing the number of vulnerabilities a manufacturer must evaluate

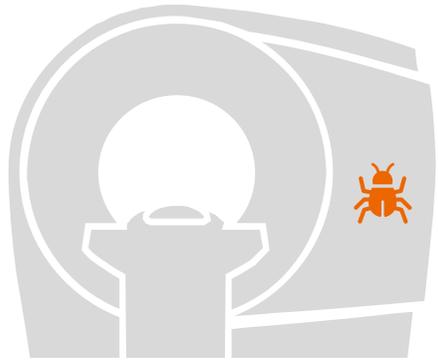


¹ <https://www.cve.org/About/Metrics>
(final value for 2022 extrapolated from Q2 data)

System level impact of a component vulnerability is determined by an architecture aware evaluation workflow



Design and implementation knowledge-aware evaluation of security notifications results in system-level risk information¹



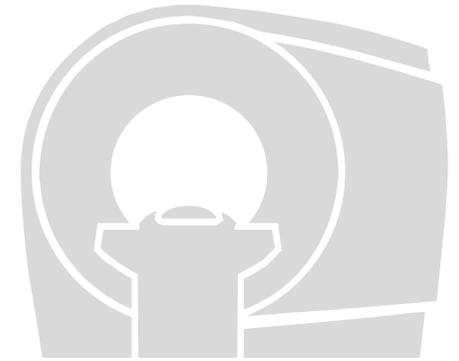
Vulnerable and needs to be patched.



Vulnerable but not exploitable if operated as mandated.



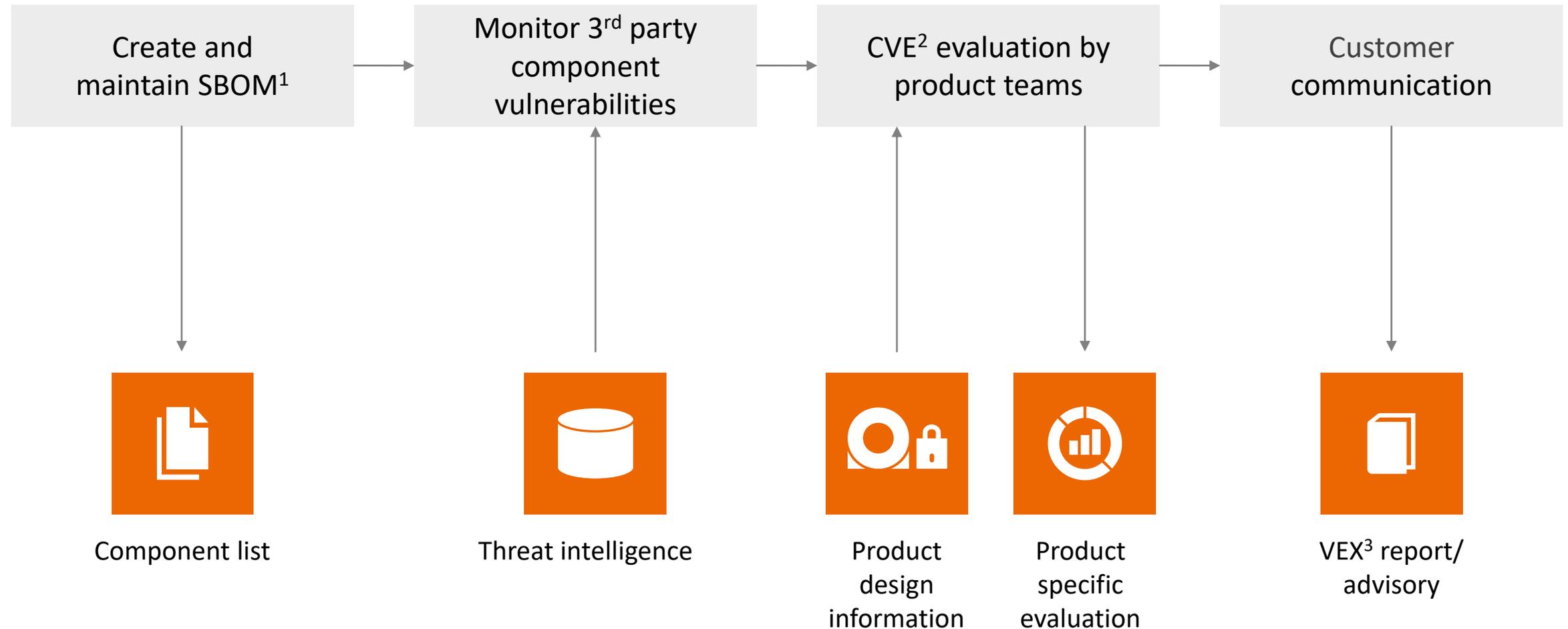
Vulnerable but not exploitable due to mitigating controls.



Not vulnerable, since defective part of the technology not in use.

¹ The upcoming standard for communication of vulnerabilities is VEX (Vulnerability Exploitability eXchange) driven by CISA, https://www.cisa.gov/sites/default/files/publications/VEX_Use_Cases_Aprill2022.pdf

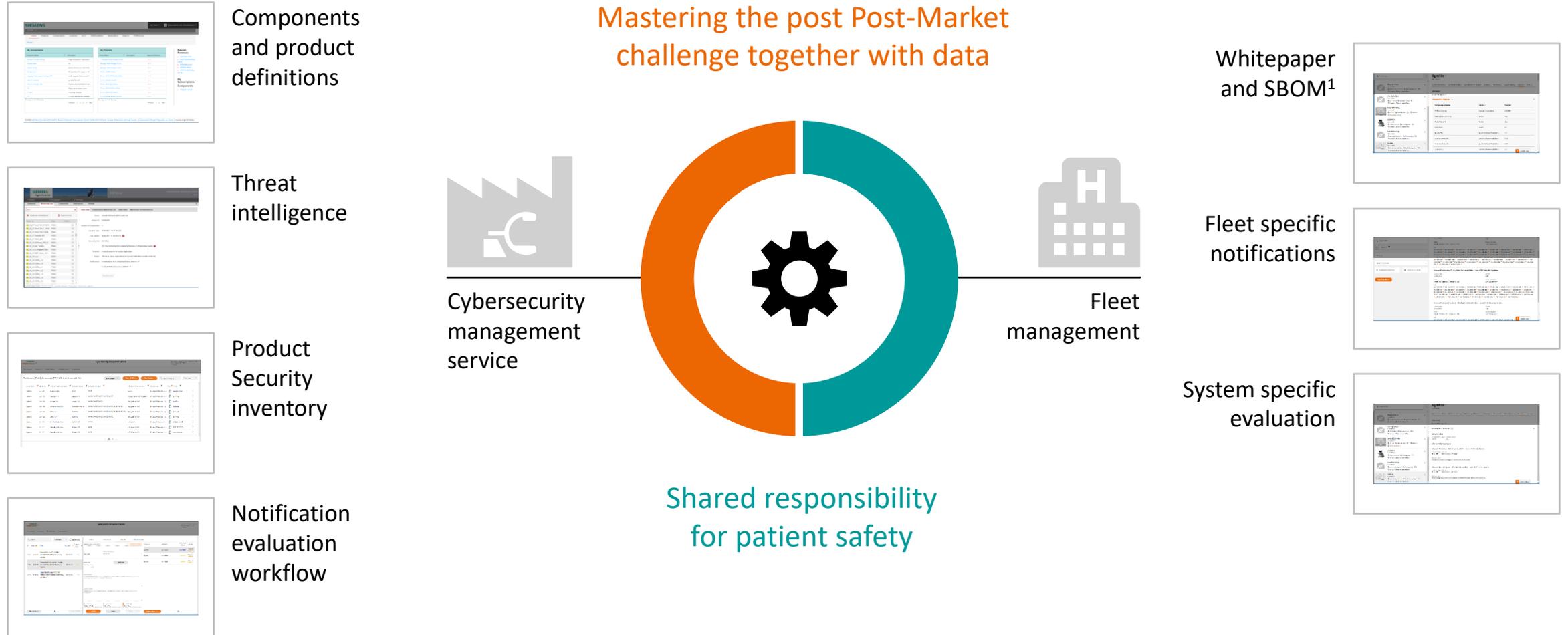
Approach to fulfill regulatory requirements for vulnerability management by the manufacturer



1 Software Bill Of Materials (SBOM)
2 Common Vulnerabilities and Exposures (CVE)
3 Vulnerability Exploitability eXchange (VEX)

Effective vulnerability management requires a product inventory, threat intelligence, and targeted clinical operator communication

Mastering the post Post-Market challenge together with data



We win together...and support the protection of our customers to secure their operations

Various security options for shared responsibility on medical device security¹

Technology

We deliver built-in security for our portfolio:

- Secure configuration and hardening
- Data encryption
- Trusted machine certificates
- ...

Installed base is being secured incl. various security options (e.g. upgrades, evolve program, elevate, security appliance).

Processes

Customers rely on and require our information:

- Cybersecurity whitepaper⁴
- Secure environment configuration recommendation
- ...

Our capabilities are key for our customers:

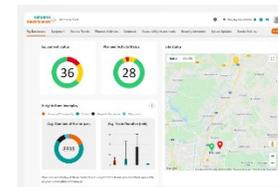
- Secure Development Lifecycle
- Regular Cybersecurity updates
- Security advisories
- Coordinated Vulnerability Disclosure

People

Data empowers people:

Our Industry-leading installed base security management gives customers full transparency on the security status of their fleet.

14.380 published vulnerabilities from January – September 2022 ²



Personalized view in teamplay fleet

Cybersecurity certification is key

In the past customers compared functionality:

What do you deliver?

Today they check more if they can **trust us** and look at our organization:

How do you do it?



Our ISO 27001 certifications³ are growing in relevance for customers

¹ Medical Device Guidance by US Regulator Food and Drug Administration (FDA)

² Published vulnerabilities affecting components in our products

³ incl. ISO 27701 for Data Privacy

⁴ incl. Software Bill of Materials (SBOM), Manufacturer Disclosure Statement for Medical Device Security (MDS2)

Prescribing more CyberHealth

Advise measures ...in addition... for more resilience

Strengthening **cyber resilience** in healthcare
as **shared responsibility for patient safety**



Thank you
for your enthusiasm!

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